



Futurize your Asset Lifecycle Management

Optimize your end-to-end processes

Ewald Rehm

The Orianda Family





About Orianda

With a focus on SAP Asset Management, Orianda is one of the leading consulting firms in the DACH region. It offers an optimal increase in efficiency in all areas of the asset lifecycle management, with the help of an holistic end-to-end approach.





Our Partner in Crime

Orianda and SAP have a close partnership. Orianda uses SAP technologies for the digitalization of asset management landscapes exclusively.





Why Orianda?

We turn our customers into champions!

We speak their language, offer security, create trust and orientation for a sustainable cooperation.





OUR STRENGTHS

What does Orianda stand for?

The name **Orianda** is derived from the latin word "orior", which means "to arise" or "to begin" and symbolizes our commitment to innovation and growth.





26+ years of Asset Lifecycle Management with SAP



in the **DACH region** for rail projects, based on SAP Intelligent Asset Management



successfully completed



100 +

consultants with more than 400 years of combined expertise in SAP EAM

Kununu **Kununu**" OPEN COMPANY TOP COMPANY

100 % $4.5 \pm \pm \pm \pm \pm$ kununu Score 110 Bewertungen

Weiterempfehlung Letzte 2 Jahre



Longstanding customer relationships

Especially to leading companies, with focus on rail







EAM Expertise

We are one of the **leading** consulting firms with a focus on SAP Asset Management in the DACH region and combine endto-end processes in Asset Lifecycle Management with technological expertise and deep industry Know-how.



Strong partners

Innovative solutions through strong partnerships





Unleashing potential together

01 Compliance with legal requirements

- 02 Customer satisfaction & Security of supply
- 03 Optimization of the asset-related Rol
- 04 Increase of the plant availability
- 05 Plan condition improvement

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06 Real-time information of the asset over the entire lifecycle

Asset Complexity

Increasing complexity and high savings and optimization potential in maintenance

Standards & Best Practice

Increasing legal requirements and industry standards demand innovative maintenance solutions

Competition & Customer Satisfaction

Minimize maintenance costs and unplanned downtime with predictive maintenance

Cooperation

Automated data exchange between operators, manufacturers and maintainers of assets is becoming increasingly important



Futurize your Asset Lifecycle Management



SAP Intelligent Asset Management



S/4HANA Overview



							•
Suite LoB	• SAP Sales Cloud; SAP CPQ	Governance, risk, and comp Einancial services network	e pliance	• SAP Digital M	lutacturing lanufacturing Cloud	• SAP Integrated Business Planning	in 9
additional license	 SAP Marketing Cloud SAP Qualtrics SAP Customer Data Cloud 	 SAP Cash Application SAP Analytics Cloud incl. Pl SAP Profitability and Perfor 	 SAP Cash Application SAP Analytics Cloud incl. Planning SAP Profitability and Performance Mgt. 		MII, Plant Connectivity) Problem Solving (8D)	 SAP Logistics Business Network SAP S/4HANA Transportation Ma SAP S/4HANA Extended Wareho SAP Warehouse Insights 	anagement use Manageme
SAP S/4HANA LoB Solutions (f) additional license	• Sales Performance Management	 Advanced accounting auto Integrated entity and group Advanced financial operation Treasury & commodity manual Real estate management Subscription billing & revent 	mation o close ons nagement nue management	 Ext. production planning and scheduling Ext. production engineering and operations Environment, health, and safety 		 Advanced warehousing Advanced transportation Advanced order promising Service parts distribution 	
	 Order and contract management Salesforce support 	 Accounting and financial cl Financial operations Management accounting a Enterprise risk and complia 	lose nd financial analysis nce	 Production en Production pla Production op Quality manage Manufacturing 	gineering anning erations jement a insidets	 Inventory Warehousing Delivery and transportation Order promising 	
SAP S/4				Wandlacturing		• Circular economy logistics	
IANA	 Service master data and agreement management Service operations and processes 	 Maintenance Management Asset operations and maintenance 	 Enterprise portfol management Product engineer 	lio and project	 Operational procurement Sourcing and contract mana Supplier management 	• Core HR and time	recording
lanagement	 Service parts management 			-	Procurement analyticsInvoice management		
SAP S/4HANA LoB Solutions (1) additional license		 SAP S/4HANA Asset Management for Resource Scheduling Linear Asset Management SAP Geo Enablement Framework Work Clearance Mgmt. 	 Extended enterpr project managen Product lifecycle Product compliar 	ise portfolio and ient management ice	Central procurement		
Suite LoB Solutions	 SAP Field Service Management SAP Service Cloud SAP CRM 	 SAP Business Network Asset Collaboration SAP Asset Performance Mgmt. SAP Service & Asset Manager SAP Spatial Asset Management 	• SAP Enterprise P Development (El	roduct PD)	 Services Procurement Supplier management Collaborative Network Guided Buying Augmented Decision Making 	 Core human resource Talent managemente Time and attendance Human capital analysis 	tes and payroll t e management rtics
	Service	Asset Management	R&D / En	gineering	Sourcing&Procure	ement 🕖 Human Re	sources

Acquire to Decommission



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Asset Performance Management und Maintenance Management





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Why are we commissioned?

1	Changing legacy systems	First-time introduction of an SAP EAM solution (paper), replacement of a non- integrated existing solution, heterogeneous EAM applications, switch to S/4HANA, introduction of a cloud solution, etc.
2	Cost pressure in maintenance & procurement	Efficient use of assets (availability, reliability) and/or increased RoA (return on asset), end-to-end cost transparency, etc.
3	Generation change & digitalization expertise	Generational change in employees or maintenance specialists, optimization of employee utilization, better or simplified work processes, reliable decision-making, etc.
4	Automation & mobilization	Automation of tasks, mobile maintenance solutions, consistency, transparency, traceability, legal certainty, etc.
5	Program investments	Use of government funding opportunities or special investments in the EAM environment, for example to modernize assets, modernize EAM processes and tools, etc.
6	High regulatory requirements	Legal certainty, traceability, increasing regulatory requirements, verification obligations (particularly in the areas of safety and health), etc.
7	Harmonization of master data and processes	Comprehensive asset segmentation, consistency of relationships between different data objects, comparability of processes, cross-system and cross-national standards



5'000	Orders per month
500	Mobile users
13'000	Fleet size
20%	Shortened vehicle

COMPLEX RAIL VEHICLE MAINTENANCE

SBB Passenger traffic

Initial situation

- Necessary realignment of rolling stock maintenance due to increased technical and regulatory requirements
- Maintenance processes not consistently supported by the system
- High manual effort during planning
- Lack of transparency regarding status and quality

Solution approach

- Mapping of the entire business process in SAP ERP
 - PM, PP, PS, MM, QM, DMS, etc.
- Vehicle stay is planned as a project, the vehicle-specific revision/modification is mapped with PS and PM resources
- Component maintenance/refurbishment is mapped in PM/PP
- Quality checks are integrated into SAP QM
- Mobile solution for order processing with Fiori apps
- Additional web-based order cockpit for order planning and execution
- Additional tool for the management of «maintenance products»

- Increased planning reliability and traceability by mapping the entire process in SAP ERP
- Reduction of the error rate
- Reduction of administrative effort \rightarrow Increase process efficiency



#1	Largest alpine railroa in Switzerland
384 km	Route network
1'600	Full-time and part-

time employees 360 Mio. CHF Investment volume (total)

220 Mio. CHF Investment volume (infrastructure)

DIGITAL TRANSFORMATION - CONSTRUCTION AND PROJECT MANAGEMENT

Railroad undertakings

Initial situation

- Numerous and historically grown applications
- ERP use only by selected employees, mainly in administration (except service entry)
- Many specialist areas in maintenance with different processes
- · Far-reaching modernization of hardware and software landscape is part of the corporate strategy

Solution approach

- Creation of a complete system design using a greenfield approach based on the latest SAP S4/HANA functions and experience from comparable companies
- Solutions for construction/investment projects, infrastructure maintenance and technical facility management
- Maintenance execution incl. checklists and logistics integration with the mobile solution SAP Asset Manager
- High user acceptance through consistent use of the SAP Fiori Launchpads
- Focus on automation of account assignment and budget allocation
- Special focus on raising awareness and training employees
- Orientation towards process leaders
- Consistent application of agile project methods (SCRUM)

- · Standardized data structure and system processes for the customer's various departments
- High degree of system coverage, standardization and digitalization thanks to SAP S/4 HANA as the new ERP system
- Basis for the continuous improvement and expansion of system utilization
- · Standardized processes in maintenance, construction and project management



15	Employees involved
13	Mobile users
Approx. 700- 800	Orders per year
Approx. 500	Spare parts/ materials
Approx. 5'000	Service codes across all customers

OPTIMIZED & DIGITAL SERVICE PROCESS FOR THE MAINTENANCE OF FREIGHT WAGONS

Nordic Rail Service GmbH

Initial situation

- Subsidiary of the LHG (Lübecker Hafen-Gesellschaft)
- Maintenance service provider for freight car lessors
- Service process partly in Excel & partly in SAP
- Increasing divergence in customer service codes
- Customer demand for invoices in ZUGFeRD format

Solution approach

- Implementation / Customizing of SAP CS, EAM (PM) and SD
- Consistent mapping of the service process in SAP
- Provision of invoices in ZUGFeRD format
- Analysis use of SAP S/4HANA standard apps & support in setting up the Fiori Launchpad/ Cloud Connector

- Mapping the service process end-to-end in the SAP standard
- Improvement in customer satisfaction through, among other things, invoices in ZUGFeRD format (end-to-end invoicing process)
- Ensuring future viability thanks to the digitalization of service processes
- Basis for detailed evaluations & further digitization
- Increasing the efficiency of the service process & minimizing susceptibility to errors



20'095 km Electricity grid (extrahigh, medium and low voltage)
46 Substations
1'238'000 Customers

Approx. 500 User (Mobile, Flowers, GUI)

Austrian municipal utility

Initial situation

- Heterogeneous asset/division-specific processes & systems
- Numerous, historically grown applications
- SAP ERP only used for commercial processes
- Orianda with focus on EAM as part of an interdisciplinary project team

Solution approach

- Consistent & uniform mapping of maintenance processes in SAP EAM
- Mapping of all assets in SAP in standardized structures
- Introduction of customized FIORI apps for common use cases
- Implementation of the SAP checklist solution
- Resource deployment planning
- Mobile maintenance execution
- Interfaces: GIS, construction site calculation tool
- Gradual go-live

- Shortening process throughput times
- Standardized & consistent order management
- Digitized, integrated on-site documentation of the implementation of measures
- Increased transparency in order processing
- · Linking technical documentation and asset accounting
- Efficient & prompt evaluation of network data



> 5'000 Machines and production aids
 Approx. 100 Mobile users
 1 Year Time until go-live

NTRODUCTION OF AN INTEGRATED SAP-BASED MAINTENANCE SOLUTION

Food industry

Initial situation

- A central SAP ERP system after the merger of two companies
- Paper-intensive processing of maintenance activities in the workshops
- Lack of transparency regarding planning, progress and documentation of maintenance activities and costs
- Low quality of documentation
- No integrated maintenance processes

Solution approach

- Recording and evaluation of site specifics
- Fit-to-standard workshops to record requirements or gaps compared to the standard/best practice
- Rapid development of a prototype including mobile maintenance processing (SAP Asset Manager)
- Iterating workshops with increasing process depth to improve the quality of the system, processes and usability

- Company-wide harmonized maintenance processes
- Transparency, plannability and documentation of maintenance measures
- Complete traceability along the entire process chain
- Significant reduction in paper consumption
- High acceptance of the application thanks to maximum usability



5Production plants> 1'000Employees
involved> 330Users> 6'000Machines and
production
equipment

INTRODUCTION OF MAINTENANCE PROCESSES WITH S/4HANA

Dairy industry

Initial situation

- Heterogeneous maintenance processes & tools (Outlook, Excel, ...)
- High degree of reactive maintenance
- High requirements in terms of process quality and documentation (IFS)

Solution approach

- Harmonization of asset master data
- Mapping of E2E maintenance processes
- Recording and evaluation of site specifics
- Complete integration Value flow
- Mobile solution based on Fiori for order processing

- Reduced system complexity
- Increased user acceptance through user-friendly & efficient system operation
- Company-wide, standardized maintenance processes
- Transparency, plannability and documentation of maintenance measures
- Foundations for future maintenance strategies



production equipment Approx. 150 Mobile users Sep. 21 Release 1: US-plant -EAM

Nov. 22

Release 2: TW-plant – EAM incl. Asset Manager

GLOBAL DIGITALIZATION OF EAM PROCESSES & SYSTEMS INCL. MOBILE SOLUTION

Medical technology

Initial situation

- Several plants in Taiwan & the USA
- Different maintenance processes & maintenance tools
- Planning / communication via MS Outlook & Excel, etc.
- High requirements in terms of process quality & documentation (GxP)
- Consolidation of the SAP ERP systems into one central system

Solution approach

- Implementation of SAP EAM and SAP Asset & Service Manager
- International rollout
- Fit-gap workshops on the adoption of standard & best practices
- Sighting & handling of plant specifics
- Process workflow for systems (procurement /.../ calibration /.../ decommissioning)
- Continuous improvement process with regard to system quality, processes & usability

- Ensuring GMP conformity
- Traceability of the maintenance history incl. change management
- Increase in process quality
- Increasing efficiency & effectiveness through mobilization
- High data quality & data transparency as the basis for strategic decisions
- Sustainable reduction in costs, e.g. by eliminating unnecessary travel times or the management of archiving rooms



4'100 Technical installations26'000 Technical seatsApprox. 350 User

DIGITAL ASSET LIFECYCLE MANAGEMENT IN THE GMP ENVIRONMENT

Pharmaceutical industry

Initial situation

- GMP relevant environment & processes
- Order contents as SOP in Word form
- Order planning with our own database-based solution
- 50 years of paper-based maintenance

Solution approach

- Concept & prototype from requirements catalog
- Implementation based on use cases (introduction of SAP PM & QM)
- User-friendly solution for calibrations & measurement results
- Personal assignment of individual transactions

- Ensuring GMP conformity
- Increasing efficiency & effectiveness through mobilization
- User-friendly & process-controlled application
- Significant reduction in paper consumption & archiving costs
- Validated software solution for maintenance & calibration
- High data quality & data transparency as the basis for strategic decisions

Thank you for your attention!





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